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BitDeer

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Support

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Welcome to Bitmain Support

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Order Status,
Order Policy, SN Tag Search

Shipping Guide

Shipping Cost Calculator,
Package Tracking,
Product Certificates

Technical Support

Product Support,
Product Installation Guide & Firmware,
After-sales Service Application

Warranty & Repair

Service Terms and Conditions,
Warranty Check, Repair Guide,
Create a Repair Ticket,
Repair Site, Buying Parts,
Buying Materials

Contact Us

Submit a Support Ticket,
Online Chat, Facebook,
Twitter, Reddit, Hotline

We Welcome Your Feedback!

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

No Thanks

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Support / Need To Order

Need To Order

| | | | |
|---|--|---|--|
| <div>How to Order</div> <div>Step by step guide to place your order</div> | <div></div> <div>Order Status</div> <div>Check your order status (pending, unpaid, paid, shipped, expired)</div> | <div></div> <div>Order Policy</div> <div>Terms & Conditions</div> | <div></div> <div>SN Tag</div> <div>Search your miner's SN Tag using Order ID</div> |
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Support / Shipping Guide

Shipping Guide




Shipping Cost Calculator

Tool to calculate your estimated shipping cost



Package Tracking

Tool to trace parcel location and status



Product Certificate

Certificates and test reports for custom clearance








Support / Technical Support

Technical Support

| | | |
|---|---|--|
| <div></div> <div>Product Support</div> <div>Knowledge Articles and Frequently Asked Questions on Products</div> | <div></div> <div>Product Installation Guide & Firmware</div> <div>Set-up instructions for products and firmware updates</div> | <div></div> <div>After-sales Service Application</div> <div>Maintenance Training</div> |
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[Support](#) / [Warranty & Repair](#)

Warranty & Repair


| | | | |
|---|--|---|--|
|  Service Terms and Conditions Antminer Support Policy |  Warranty Check Check your miner warranty status |  Repair Guide Know how to get your faulty items ready for repair |  Create a Repair Ticket Submit a request to repair your faulty items |
|  Repair Site Repair Warehouse addresses |  Buying Parts Product Parts (Control Boards, Fans, Cables) |  Buying Materials Material Purchases | |

Support / Contact Us


Contact Us




Submit a Support Ticket
Get our Support Team to assist you



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Connect with us!



Twitter
Connect with us!



Reddit
Connect with us!

Hotline
Call us for assistance
+65-3138-9024